National Emergency Response Information System Overview

New Mexico Fire Departments

NERIS for New Mexico Fire Departments

This power point presentation provides information to help New Mexico fire departments shift from the National Fire Incident Reporting System (NFIRS) to the National Emergency Response Information System (NERIS)

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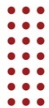
What is NERIS

What Is NERIS?

- Today's firefighters do much more than fight fires. NERIS is their new tool for gathering, reporting, and analyzing all-hazards incident data that focuses on risk, deployment, and performance.

- NERIS was designed to provide fire service users with incident response data in near real-time, allowing them to make informed decisions that will enhance safety for firefighters, residents, and communities. As a flexible, scalable, interoperable tool that can adapt to reflect emerging issues, NERIS will integrate information from CAD systems, GIS, and other sources to provide detailed analytics anywhere, anytime, on smartphones, tablets, and desktops.

The goal of NERIS is to empower the local fire and emergency services community by equipping them with near real-time information and analytic tools that support data informed decision-making for enhanced preparedness and response to incidents involving all hazards.

The Focus of NERIS:

RISK

- Community Vulnerability
- Structures in First Due
- Code Adoption
- Evolving Weather Hazards

DEPLOYMENT

- Resource Allocation
- Monitor Staffing Levels
- Station & Unit Capacity
- Geographic Areas of Concern

PERFORMANCE

- Response Time
- Effective Crew Size & Response Force
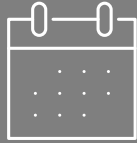- Inform Training Needs

Fundamentally, NERIS

COLLECT

CAD/RMS

NERIS Collection App

INTEGRATE

External Data Sources
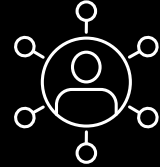
GIS, Weather, Infrastructure, Census

MANAGE

Secure, Cloud-Based Data

Public Data Dictionary

ANALYZE

Data Enrichment

Analytics & Dashboards

SHARE

State Fire Marshals

USFA & Other Federal Agencies

Local Departments & Partners

NERIS Perception

What people have been able to see/touch/ interact with has been limited as the system has been developed

Analytics
The value return on the data collected. Provides intelligence to help improve prevention efforts and emergency response

Data Schemas
The elements we collect. Designed to describe the work done by the fire service to help the people in the communities they protect.

API
The API is the data hub for the system allowing the movement of data both internally (within NERIS) and externally (to/from entities).

System Architecture
The foundation of the system – built on an elastic framework for reliability and scalability.

Interconnected Intelligence

Powered by the National Emergency Response Information System (NERIS)

EMPOWRING EFFECTIVE EMERGENCY RESPONSE

Intelligence

NERIS DATA COLLECTION, INTEGRATION, MANAGEMENT AND ANALYSIS ENVIRONMENT

NERIS Data Framework & API Infrastructure

DATA ECOSYSTEM

Best Available External Data as APIs from:

- Local CAD
- Local RMS
- US Forest Service/NIFC
- Satellite Imagery

- National Weather Service
- Wildfire Detection Sensors
- Wearable Sensors
- Suppression Sensors

Building With the Fire Service

OCT-DEC 2023
Data Framework & Architecture Development

Local stakeholders representing a national perspective provided requirements in the development of the NERIS data framework, schemas, and the open solutions architecture. National engagement on the data framework resulted in 1,600 comments.

MAR 2024
Prototype Testing

Six departments, representing a cross section of agency sizes and complexities, were charged with testing and evaluating the prototype NERIS.

AUG 2024
Beta Testing

Building on feedback prototype testing, another 56 fire departments were onboarded into the beta NERIS platform and began identifying issues and opportunities for functional improvement.

NOV 2024
Version 1 Release

Version 1 of NERIS is launched! A total of 173 fire departments were onboarded onto V1 NERIS and began using the system to report and share incident data.

Key Features and Benefits of NERIS

Data-informed leadership will become the gold standard for the fire service

Data is a living resource that captures the full complexity of the incidents we respond to and the communities we serve.
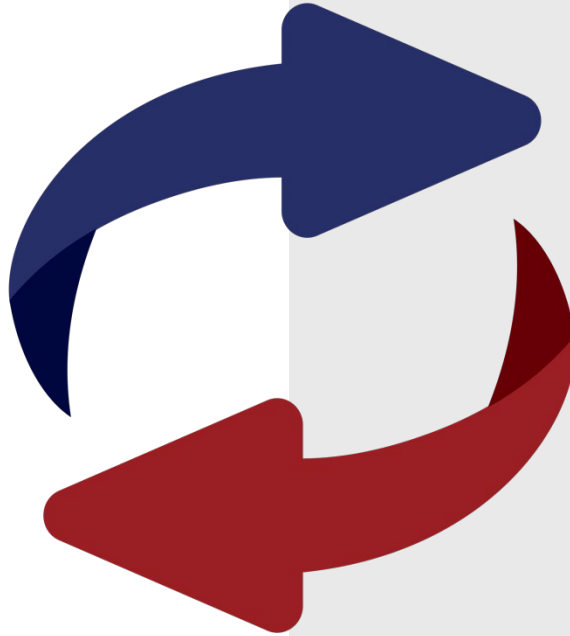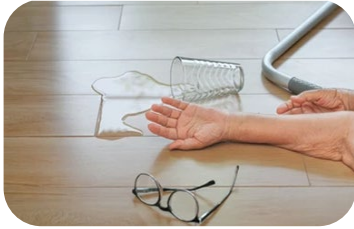

Photo: SBCFD

Risk & Resources

NERIS Incident Data

- **Secure & Scalable Architecture:** Cloud-hosted open solution built for reliability, security, and easy expansion.

- **Standards-Based Data Sharing:** Public, interoperable API infrastructure ensures seamless data exchange.

- **GIS-Driven Precision:** Leveraging location services to provide accurate, actionable intelligence for responders.

- **Public NERIS Data Dictionary:** Transparent, standardized data definitions available to all stakeholders.

- **Enhanced Intelligence:** Integrates best available external data sources to boost situational awareness.

- **Operational Efficiency:** Reduces firefighter data entry burden by integrating:

  - Computer-Aided Dispatch (CAD)

  - Records Management Systems (RMS)

NERIS Open Data

- **The foundation for national fire analytics —** powered by the first comprehensive, geospatially enabled list of U.S. fire departments

- Freely available public data as a service, hosted on the NERIS website

- Attribute levels mirror existing open NFIRS datasets

- Delivered in open formats like GeoJSON and Esri Feature Services

- Coming soon in 2025

Open Data Product	What's included?
Core Fire & EMS Department Data	• Fire department location • Fire station locations linked to FDs • Fire department service boundaries
NERIS Incident Data	• All-Hazards incident data shared to NERIS • All modules from the NERIS data schemas • No personally identified data or open text narrative fields included

Data Integration

Parcel Information

Critical property data—including land value, improved value, year built, square footage, and acreage—for every incident location, eliminating manual entry and enhancing situational awareness.

People, Places, and Infrastructure

Incorporate essential census-level data such as building types, ages, transportation infrastructure, and demographic details directly into incident records, enriching emergency response context.

Weather

Automated capture of weather conditions—temperature, humidity, wind, precipitation—at the time of each emergency call, streamlining data collection and freeing responders to focus on critical tasks.

Hazards and Current Conditions

Combine hazard exposure, current risk factors, and conditions to inform proactive emergency planning, targeted community risk reduction, and effective after-action analyses. Enhance efficiency by utilizing recent incident data and inter-agency resource information.

# NERIS Analytics:
Immediate Insights

- Participating departments gain instant access to key analytics and metrics.

- NERIS enhances data by integrating essential data and information for better intelligence.

- The analytics menu for local fire & EMS departments will continue to expand and improve over time.
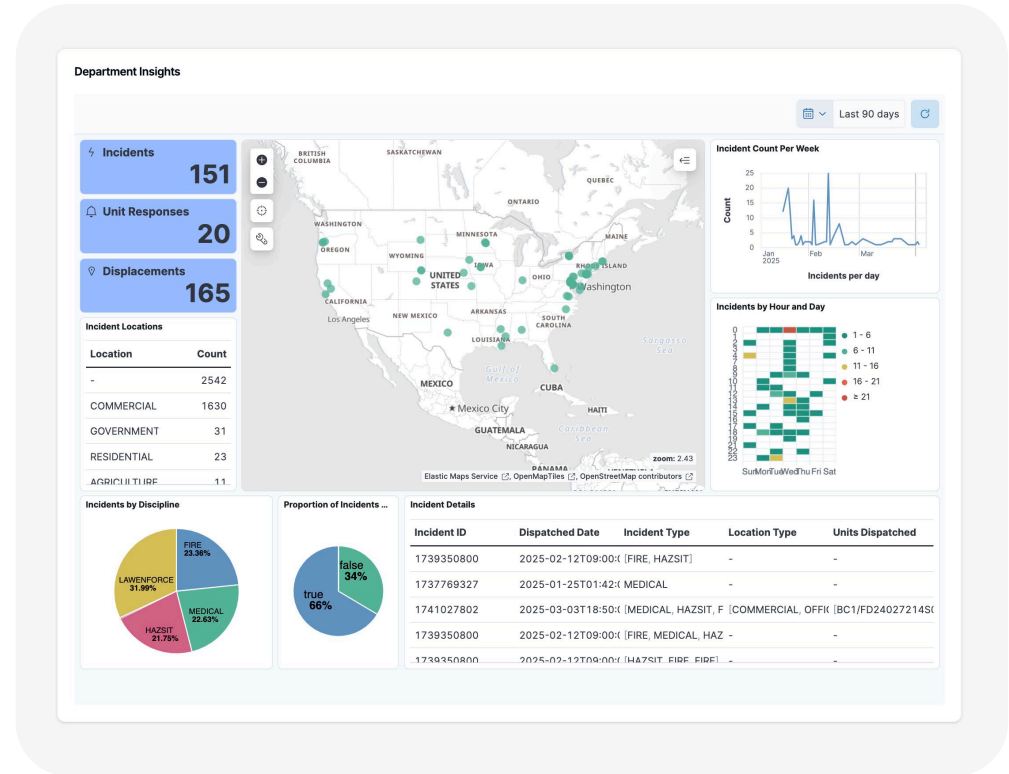
Future Fire Department Fingerprint

1. Community Demographics

2. Early Detection Sensor Data

3. Current & Future Risk

4. NERIS Intelligence: Performance, Actions & Tactics, Community risk

5. NERIS Fire Department Profile
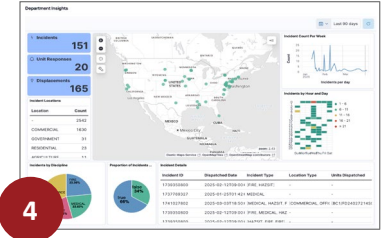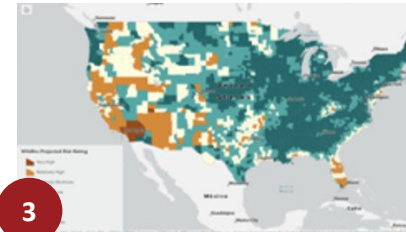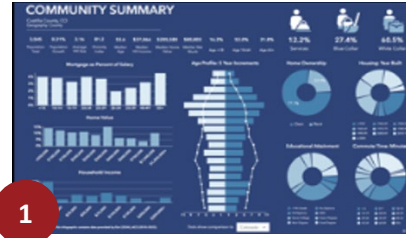
What Improvements will NERIS Offer?

Enhanced Flexibility with Multi-Hazard Incident Reporting

- **Comprehensive Reporting:** Move from a single-category system to a model supporting up to three incident types. This reflects the complexity often faced by fire services in real-world scenarios.

- **For Firefighters:** Simplify reporting by selecting incident types that accurately depict the scene, eliminating the guesswork of single-category constraints.

- **For Chiefs/Data Analysts:** Reduce reliance on interpreting free-text narratives, streamlining data analysis.

NFIRS historically limited incident type selection to only one incident type, whereas NERIS allows multiple types per incident.

What Improvements will NERIS Offer?

Enhanced Reporting for Actions, Tactics, and Incident Outcomes

- **Actions and Tactics:** Modernized to capture comprehensive operational data including suppression techniques, ventilation efforts, and on-scene contamination reduction tactics.

- **Metrics on Rescues, Casualties, and Maydays**: Detailed tracking of key metrics reflecting the vital efforts of firefighters during emergency responses.

What Improvements will NERIS Offer?

Enhanced Emerging Hazards and Structure Exposures:

- **Emerging Hazards:** This module will enable the system to evolve to the dynamic environments we operate in, enabling data collection of evolving threats.

- **Structure Exposures:** Entered as a straightforward addition to the original incident report, streamlining entry even in complex scenarios like urban conflagrations and the wildland-urban interface. This will reduce report completion time and improve accuracy on complex fire incidents.

Onboarding for Local Fire Departments

When Is NERIS Being Implemented?

- NERIS is already being rolled out regionally in the United States. Fire Departments in New Mexico will come onboard beginning in July 2025 and continuing through October 2025, with a small group of early adopters starting earlier. The full transition from NFIRS to NERIS is expected to be completed by December 31, 2025.

Recommendation for All Fire Departments

• All chiefs should select one or two additional department members to act as NERIS administrators, including a leader who will oversee NERIS onboarding and implementation. Unlike NFIRS, NERIS will not grant SFMO direct access to departments' profiles, so it's important to have at least one non-chief department member on the NERIS team for continuity of operations (in the event of retirements, etc.).

• Gather demographic information related to your department, including:

- Basic information such as phone number, headquarters address, population currently protected, shift information, staffing levels, PSAP information, Automatic Vehicle Location usage, and dispatch protocols. o Geographic service boundaries such as first-due boundaries and districts within a department's service area.

- Unit and apparatus inventory, including apparatus types o Services your department provides include fire suppression, EMS, fire investigation, Hazmat response, technical rescue, etc.

- Interdepartmental relationships, including mutual, automatic, and contract aid, as well as specific services if applicable.

• Decide if you want to share dispatch data with NERIS. If you use Computer Aided Dispatch, ask your vendor if they have built a NERIS-compatible API and when it will be ready to start submitting data. Remember that you may have to work with another department/agency if dispatch doesn't report directly to your fire department.

• Please check with your local governing organization for Record Retention Schedule requires local fire departments to retain their reports to the State Fire Marshal for 7 years. If your department enters incident reports directly into NFIRS and does not have your own Record Management System to store them, you will need to retrieve them from NFIRS. SFMO may be able to assist with this process or provide past NFIRS reports.

Recommended for Departments Using Third-Party Data-Reporting Software

• Departments currently using third-party reporting software should also select one or two additional NERIS leads/administrators. They will be important if you need to change your vendor, add or delete personnel, update your GIS boundaries, or update your department dashboard.

• These departments should also discuss NERIS compatibility with their vendors. Vendors that have successfully tested their Application Programming Interface (API) with NERIS will receive a NERIS Compatibility Badge. NFIRS software will not be compatible with NERIS, and on January 1, 2026, your NFIRS reporting will not carry over!

• These departments should consult with their vendors about access to past NFIRS reports and historical NFIRS aggregate data after they transition to NERIS.

- Troubleshooting: SFMO will update this section periodically as we become aware of bugs and fixes.

- NERIS uses Multi-Factor Authentication to ensure data security. This will require users to enter a time-limited access code emailed to them during login. Users on a small number of email platforms have reported that these emails arrive after the time limit expires. The NERIS team is working on this issue, and SFMO expects that it will be corrected by the time New Mexico fire departments are being brought onboard.

Essential Steps to Ensure Your Department Is Ready for NERIS

The purpose of this checklist is to help your department prepare for the NERIS onboarding process. There are important decisions to make and required information to assemble in advance. After these steps are completed, your department will be ready when it's their time, to proceed with NERIS onboarding.

1. Designate a Point of Contact

Identify and authorize a member of your organization to serve as your department's lead on NERIS. Your NERIS lead will oversee NERIS onboarding and implementation for your department. This individual must have authority to act on behalf of the department to support the onboarding and implementation process. After this decision is made, gather the following information:

- Name and title of designated NERIS point of contact.
- Authorization letter from the fire chief or equivalent.

2. Gather System Use and Reporting Requirements

Confirm whether your department will integrate NERIS with a third-party application, such as a fire-based Records Management System (RMS) or data analytics platform. If your department does not use a third-party application, skip this section.

- Third-party RMS integration details:
  - Application name, purpose, and vendor information
- Department contacts for system configuration and integration:
  - Designate a primary IT representative from your department to coordinate with the NERIS team.
  - Contact information for a vendor representative (if available) to support integration and troubleshooting.

3. Gather User Information

Compile a list of all users in your department who will access NERIS.

- If you plan to use the NERIS data collection application, be sure to include a list of all personnel who will need to submit and approve incident reports.

4. Gather Department Demographic Information

Gather essential details about your department, including:

- Core Department information:
  - Department phone number, headquarter address, population protected, shift information, staffing counts, PSAP information, AVL usage, and dispatch protocols.
- Geographic service boundaries:
  - City or district boundaries and other geospatial region sets such as first due boundaries.

- Station details for each location:
  - Station names and addresses.

5. Prepare a Unit and Apparatus Inventory

Prepare an inventory of all units and apparatus, including each unit's designation, classification, and unique capabilities. Consider items such as:

- Computer-Aided Dispatch (CAD) designations:
  - Examples: E1 for Engine 1, T2 for Truck 2.
- Unit types and classifications using NIMS Resource Typing definitions wherever possible:
  - Examples: Engine types (structural, wildland), ladder types (platform, quint, tiller), and specialized units (rescue, hazmat, ambulance).
  - For guidance on NIMS Resource Typing definitions, refer to the Resource Typing Library Tool.
  - For guidance, refer to the NERIS Data Dictionary.
- Auxiliary and support units:
  - Examples: Light towers, command trailers, support trucks, transport vehicles.
- Unit level staffing:
  - Base level staffing needed for unit to be dispatched.
  - Whether unit-level staffing is dedicated or shared.

6. Gather Department Services

Gather details on the applicable services provided by your department to support fire, EMS, and investigative services.

7. Gather Department Relationship Information

Gather details on the relationships within and between departments.

- Mutual and Automatic Aid agreements:
  - List and type of aid provided (mutual, automatic, contract)
- Membership relationships between departments:
  - Example: Department A is a member of Department B

Notes

_____
_____
_____
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NERIS Onboarding

Two Phase Process

1

Creating Your Account

Fire departments can add/update attribute information after they activate their node in NERIS.

2

Reporting

A) If using the NERIS collection app - submit when ready.

B) If using a third-party RMS – switch after your RMS is ready

Vendor Readiness

- The NERIS-compatible badge signifies that a vendor's software is capable of data exchange with the NERIS platform.

- To earn a NERIS compatibility badge, a vendor must:

  - **Create** an integration between their software and NERIS

  - **Submit** a new incident in the test environment to the FSRI Fire Department

  - **Capture** the unique incident number and submit an update to the incident that was created

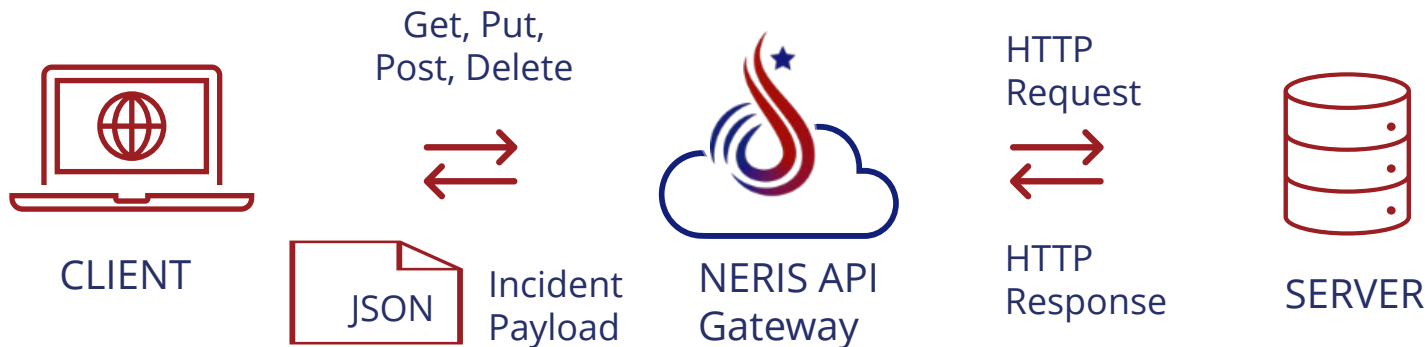 - **Establish** a station and add a unit to the FSRI Fire Department

NERIS API Integration

An **Application Programming Interface (API)** acts as the connection between software or systems that allows them to communicate with each other.

Why is this so important?

- o **Allows connection between third-party RMS and CAD into NERIS.**
- o **Will set the stage for <u>future integrations</u> *from* NERIS into other systems.**
- o **Eliminates the need for emailing and uploading of files for incident reporting.**
- o **Sets hard parameters on what data elements and information enter NERIS.**

Get, Put,
Post, Delete

HTTP
Request

CLIENT

JSON   Incident
Payload

NERIS API
Gateway

HTTP
Response

SERVER

Onboarding Information

- Department demographics

- GIS boundaries of district and any other region sets

- Station names and addresses

- Unit and apparatus inventory
  - CAD designations, unit types, and unit level staffing

- Department services provided
  - Fire, EMS, investigative, CRR, etc.

- Department relationship information
  - Memberships and mutual/automatic/contract agreements

Photo: NYFD

NERIS Ready: 2025

Project Manager

- Establish a primary person of contact

Department Details & GIS

- Obtain boundary and response area GIS layers
- Detailed information you'll need includes unit information, station addresses, minimum staffing and department attributes like ISO rating, accreditation status, etc.

Training, Orientation, & Awareness

- Begin to push training materials about NERIS and the importance of data inputs to your members
- Share information about NERIS with neighboring agencies

NERIS General User Quick Start Video & NERIS Site Administrator Quick Start Video

NERIS General User Quick Start Video &

NERIS Site Administrator Quick Start Video

https://vimeo.com/nerisdata

NERIS Rollout in 2025

Overview:

The National Emergency Response Information System (NERIS) is rolling out in 2025 to provide fire departments with a powerful, modern system for incident reporting and data management. Built on collaboration and support, the rollout plan will aid departments in onboarding successfully. By the end of 2025, thousands of departments will be part of this national transition from the legacy system.

The NERIS rollout will occur in phases to strategically allocate resources, ensuring platform reliability at every step.

Phase 1: Platform Launch (2024)	Phase 2: Targeted Rollout: (Early Q2 2025)	Phase 3: Broader Adoption (Late Q2 2025)	Phase 4: National Deployment (Q3 2025)	Phase 5: Widespread Availability (End of Q4 2025)
• Onboarding 165 departments to NERIS Version 1 by December 2024. • Establishing a strong foundation for national expansion.	• Onboarding 500 additional departments in early 2025. • Focused on departments that volunteered for Early Adopter status by October 15, 2024. • Tailored training and support to address regional and local needs.	• Adding 1,500 more departments by mid-2025. • Rollout from this point is organized by FEMA regions, in collaboration with State Fire Marshal offices and local leaders (see map on the reverse side of this flyer).	• Scaling up to 5,000 additional departments by early fall 2025. • Supported by Computer-Aided Dispatch (CAD) and Records Management System (RMS) vendor-led integrations to streamline onboarding and data migration.	• Increasing to 10,000 additional departments by end of calendar year 2025, with broad-based self-onboarding.

Benefits of the Phased Approach:

• Ensures system reliability and scalability as adoption grows.
• Builds durable partnerships with fire service technology providers.
• Provides robust training and support throughout the rollout process.
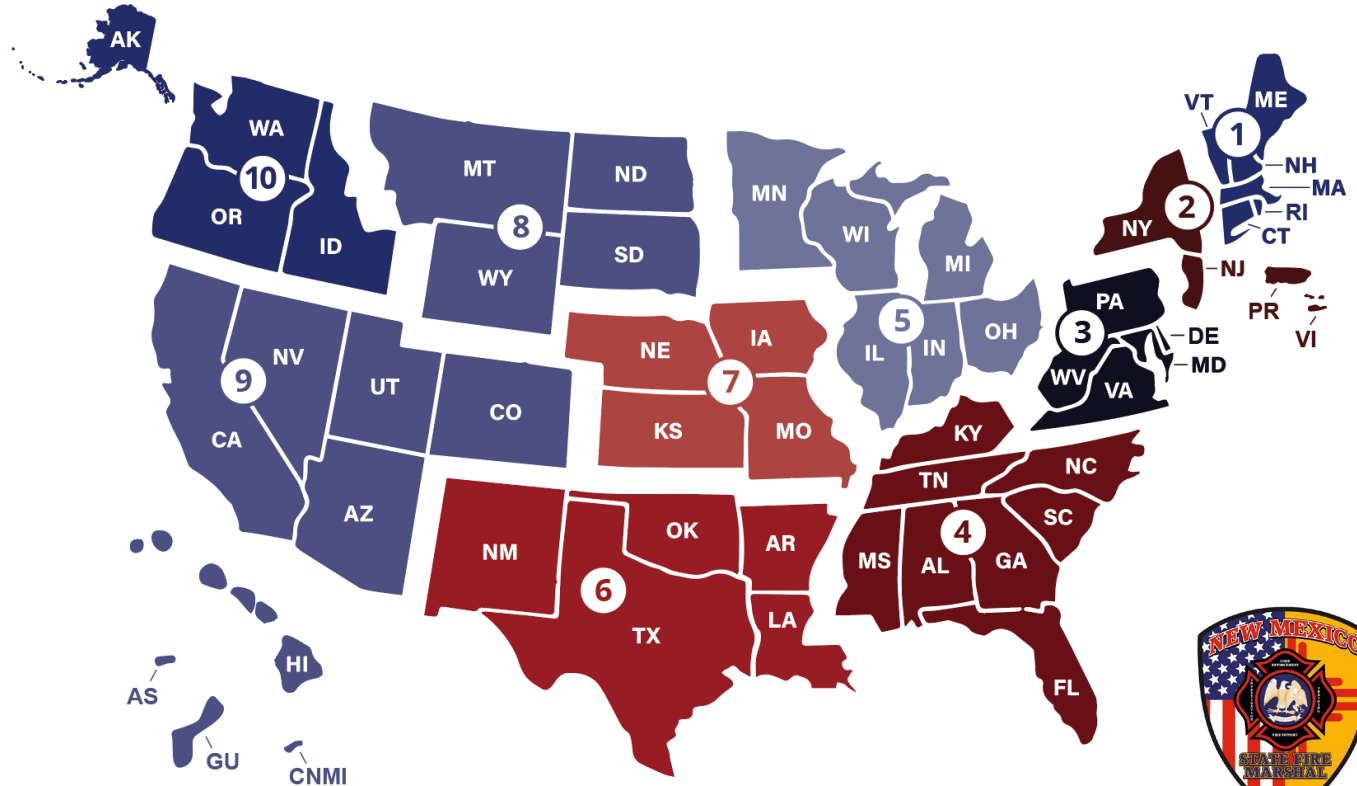
Ongoing Communication:

• Departments will receive regular updates and resources as each onboarding phase progresses.

NFIRS Sunset

NFIRS Sunset Basics

- **NFIRS**
  - Planned for sunset and decommissioning in early 2026.
- **NFIRS Public Data Release (PDR) on OpenFEMA**
  - Cleaned and processed annual, national data set made publicly available.
  - Not full, raw data.
  - Data currently available for 1980-2023.
  - Geospatial NFIRS PDR data also available for 2014-2023.
  - Data for 2024 and 2025 will be packaged and released on OpenFEMA.
  - Link: https://www.fema.gov/about/openfema/data-sets/fema-usfa-nfirs-annual-data
- **NERIS will not consume or connect with historical NFIRS data**
- **More Information:** https://www.usfa.fema.gov/nfirs/about/sunset/index.html

NFIRS Sunset Essentials

2025 ☑ NFIRS ☑ NERIS

2025 is a hybrid reporting year.

2025 incidents can be submitted to either NFIRS or NERIS.

- Once a fire department onboards onto NERIS **and** starts reporting incidents, they can stop reporting into NFIRS.

Learn about onboarding onto NERIS ↗

2026 ☒ NFIRS ☑ NERIS

2026 incident reporting will only be in NERIS.

Starting Jan. 1, 2026, incident data submission will be exclusively in NERIS.

- No calendar year (CY) 2026 incidents will be submitted into NFIRS.

Jan. 31, 2026: end date for edits/modifications for CY25 incident records in NFIRS.

NFIRS will be unavailable for all users starting in February 2026.

NFIRS Data Ownership

- Entities contributing data to NFIRS **retain ownership** of their data.

- **NFIRS is not authorized to serve as an entity's system of record** in fulfilling their local jurisdiction's records retention or storage solution.

"***The data collected and input into NFIRS by the local fire departments and states belongs the specific users***; FEMA/USFA does not have access to this information other than those staff who maintain the system. Therefore, historical data including PII are kept indefinitely for use in longitudinal analyses ***by those fire departments that own the data***."

Privacy Impact Assessment for the National Fire Incident Reporting System (NFIRS)DHS/FEMA/PIA-044

Records Retention Guidance for Local Fire Departments

Scenario A

Agency maintains their incident records via their **local Records Management System (RMS) or other storage as their system of record** and complies with their local records retention policy.

GOOD: No further action needed.

Scenario B

Agency enters incident reports **directly into NFIRS and does not have their own RMS** or other storage for the incident records serving as their system of record.

ALERT: Agency needs to establish a system of record, retrieve and store historical incident records in compliance with their local records retention policy.

Guidance for <u>Scenario B:</u>
Performing Historical NFIRS Records Retrieval

- Conduct a **NFIRS Bulk data export** for all years required to comply with your local records retention policy:
  - Maximum one-year increments
  - Maximum ~750,000 records
  - One export at a time

- Access the NFIRS Data Warehouse to complete records retrieval:
  - Excel Export
  - Max ~200,000 rows
  - Limited data fields
    - Basic Fire, Structure Fire, Wildland modules

- Be sure to complete retrieval of your Historical NFIRS records well in advance of the NFIRS sunset date.
  - Recommend completing all prior years needed before Nov. 2025, except for your 2025 records.

Call to Action: Records Retrieval

- Ensure fire departments understand their local records retention policies and confirm how they are implementing and complying with those policies for fire incident reports/records.

- Communicate with your local fire departments
  - Determine which agencies are "at risk" and may need to download their historical incident records

- Evaluate your state database to determine if there are any data gaps

- Establish a download schedule to meet your local or state records retention requirements and policy

Review

- Local fire departments retain the ownership and responsibility to maintain their incident records in accordance with their local, and/or state retention policies.

- If a state maintains a state-wide incident database, the state is responsible to maintain records in accordance with the state records retention schedule.

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NERIS
NATIONAL EMERGENCY RESPONSE INFORMATION SYSTEM

Learn about onboarding onto NERIS ⤴

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New Mexico Fire Departments

NERIS
NATIONAL EMERGENCY RESPONSE INFORMATION SYSTEM

Strengthening America's Emergency Response

The **National Emergency Response Information System (NERIS)** is a mission-critical platform designed to equip America's fire service with the data and tools needed to respond swiftly and effectively to emergencies.

NERIS Version 1 delivers **timely intelligence, advanced analytics, and seamless interoperability** to support first responders at every level. This modern system **enhances preparedness, improves resource allocation, and strengthens coordination** for all-hazard incident response.

As NERIS expands nationwide in 2025, it will provide scalable, adaptable tools for fire departments, municipalities, and emergency agencies of all sizes. With a geospatial foundation, scalable cloud-based architecture, and flexible data schema to capture emerging threats, **NERIS supports those on the front lines protecting American lives and communities.**

"NERIS is propelling the American fire service forward — delivering the operational insights and strategic tools needed to make smarter decisions and build safer communities."

- STEVE KERBER,
VICE PRESIDENT AND EXECUTIVE DIRECTOR, FIRE SAFETY RESEARCH INSTITUTE, PART OF UL RESEARCH INSTITUTES

National Fire Incident Reporting System Transition: Exporting Incident Data From eNFIRS

The National Fire Incident Reporting System (NFIRS) will be sunsetted in early 2026. At that time, all incident data in eNFIRS will no longer be available. The U.S. Fire Administration (USFA) will guide state agencies and local fire departments on successfully accessing and downloading historical NFIRS data.

How to export incidents

USFA provides a training video with instructions on how to generally export incidents: https://www.usfa.fema.gov/nfirs/training/

Best practices for exporting incidents

- Active eNFIRS users with roles that permit incident export can begin exporting today.

- Best practices for using the Export Incidents Utility in eNFIRS:

  - Select up to 1 year at a time for exporting incidents; shorter date ranges are preferred.

  - Once exporting is complete, request the next year (or date range). **Please wait until the current export finishes before requesting the next one.**

  - Users are encouraged to submit export requests to run overnight and through the weekend.

  - Smaller files will take a shorter time to export. Please consider limiting your export requests to fewer than 750,000 incidents per request.

  - Use "Export Modified" to export incidents that were changed or added since the last time you made an export request.

  - Maintenance periods and unexpected downtime could delay or interrupt the export process. Please seek guidance from the NFIRS Support Center to determine the best next steps.

- Not following the above practices reduces performance quality for **all users** in eNFIRS, including crashing the system or causing server errors.

Guidance on creating an export plan

- When creating your export plan, determine if you need or require exporting the raw incident data files.

- Consult your agency, state or local jurisdiction records retention policies to determine how much you should export from NFIRS and where to store it.

- The NFIRS export is generally a subset of local incident data. Therefore, if your state or local fire department has a records management system, the local incident data may be more comprehensive than in NFIRS. You may not want or need to export incident data out of eNFIRS.

- It is not necessary to export all incident data immediately. There are 27 years available to export (1998-2025), which may help with your planning.

FEMA | U.S. Fire Administration
Working for a fire-safe America

Communicating our next steps

- State NFIRS Program Managers will determine how to communicate their state's export plan to their fire departments, as local fire departments may not need to export data independently.

  › State NFIRS Program Managers are encouraged to provide the ability to export data or the actual data files to the local fire departments that request it.

- Please forward any questions from local fire departments about NFIRS decommissioning to the State NFIRS Program Manager.

- We expect all NFIRS-reporting fire departments will be able to report in the National Emergency Response Information System by the end of calendar year 2025.

- The NFIRS Support Center will invite all State NFIRS Program Managers and their staff to regular meetings (starting in February) to discuss the NFIRS decommissioning process and similar NFIRS-related topics.

  Related topics in this process:

  › Data Warehouse decommissioning.
  › Considerations for Assistance to Firefighters Grants and other federal grants.
  › Obtaining data and information for National Fire Academy classes.

- If you have questions, please get in touch with the NFIRS Support Center. We anticipate **many** questions from state and local users, so please be patient; our response may be delayed.

NFIRS Support Center
Phone: 888-382-3827
Help Desk webform: NFIRS Technical Assistance Request (fema.gov)
fema-nfirshelp@fema.dhs.gov

FEMA | U.S. Fire Administration

Feature: 24/7 data availability across mobile, tablet, and desktop.

Benefit: Critical information is always at your fingertips—whether you're in the station or on the front lines.

Reliable, Secure, and Accessible

Feature: Zero cost for fire and EMS departments, State Fire Marshal Offices, and emergency service agencies.

Benefit: Ensures access without financial barriers.

No-Cost Solution for First Responders

Feature: Tools to support proactive strategies for neighborhood safety.

Benefit: Helps departments address vulnerabilities before they become threats.

Community Risk Reduction (CRR)

Feature: Departments retain full ownership and control of their data.

Benefit: Guarantees trust and autonomy in how information is used.

Departments Own Their Data

Feature: Works with compatible CAD (computer-aided dispatch) and fire-based RMS (records management systems).

Benefit: Reduces administrative burdens and streamlines operations across multiple platforms.

Seamless System Integration

Feature: Geocodes incident data to link response activities with specific jurisdictions.

Benefit: Enhances situational awareness and aids in comprehensive, location-based decision-making.

Built on a GIS Foundation

Preparing for Your Transition to NERIS
- **Review Onboarding Timeline:** Identify your department's rollout month based on FEMA region.
- **Engage Leadership Early:** Communicate about NERIS with your decision makers.
- **Choose Reporting Method:** Select the free NERIS app or integrate with your RMS provider.
- **Confirm Vendor Compatibility:** Ensure your RMS and CAD providers are ready for NERIS integration.

How to Learn More

SUBSCRIBE: NERIS Newsletter at **fsri.org/subscribe-neris-mailing-list**
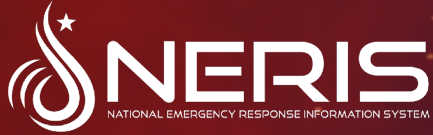
VISIT: **neris.fsri.org** for events, onboarding guides, training, technical resources, and rollout updates

EMAIL US: NERIS Information Desk at **neris@ul.org**

New Mexico Fire Departments

Thank you.

FAQS: HTTPS://WWW.USFA.FEMA.GOV/NFIRS/NERIS/ABOUT-NERIS |
 NFIRS Sunset: https://www.usfa.fema.gov/nfirs/about/sunset/index.html

WEBSITE: HTTPS://FSRI.ORG/PROGRAMS/NERIS | VIDEO Library: https://vimeo.com/nerisdata

CONTACT US: NERIS@UL.ORG