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DEPARTMENT OF HOMELAND SECURITY AND EMERGENCY MANAGEMENT

PREPARING FOR NATIONAL EMERGENCY RESPONSE INFORMATION SYSTEM (NERIS) ONBOARDING

Dear Chiefs & Fire Service Leaders,

As you may be aware, the National Fire Incident Reporting System (NFIRS) is being replaced by the **Next-Generation National Incident Reporting System (NERIS)**. NFIRS is scheduled to sunset in January 2026.

On May 1, 2025, FEMA launched its Region-based rollout campaign to begin transitioning and onboarding fire departments into the new NERIS platform. Fire Departments are being onboarded by FEMA region, one group at a time. This email is intended to provide important resources and information to minimize confusion and ensure a smooth transition.

Beginning in **July**, departments in FEMA Region 6 – which includes New Mexico- will start the onboarding process.

Preparing for Your Transition to NERIS:

- **Review onboarding timeline:** Identify your department's rollout month based on FEMA region.
- **Engage Leadership Early:** Communicate about NERIS with your decision makers.
- **Choose Reporting Method:** Selected the free NERIS app or integrate with your RMS provider.
- **Confirm Vendor Compatibility:** Ensure your RMS and CAD providers are ready for NERIS integration.

To assist in preparing for this transition, you can visit the onboarding pages linked below to familiarize yourself with the process and requirements. Please keep in mind that the FEMA Region onboarding schedule is staged to ensure adequate system capacity and support.

We kindly ask for your patience – you will be contacted when it is your departments turn to onboard.

Helpful Resources to Stay Connected and Prepare:

[Onboarding Information | NERIS](#) – What to expect and how to prepare

[Integration Partners | NERIS](#) -See which vendors have met data exchange requirements

[Onboarding Information | NERIS](#) – Get updates and resources directly

If you have any questions, please contact Eloy Prada NFIRS/NERIS Coordinator at eloy.prada@dhsem.nm.gov or 505-819-8285.